



Each year when you apply for financial aid, you have a chance of being selected for a process called verification. This process is required by the U.S. Department of Education in an effort to ensure the accuracy of financial aid applications.

## What is ProVerifier+?

Beginning in the 2026-2027 academic year ProVerifier+ will be CUNY's new student portal that allows students to complete and upload documents in a secure and streamlined platform! As the students and the college financial aid staff work through the forms, the ProEd software will send updates in real time with documentation that is needed based on the answers provided by the students. Once you have submitted all your signed forms to resolve outstanding financial aid tasks, the corrections will be processed.



## Verification Steps

### Single Sign-On

When you navigate to the ProVerifier+ URL, [cuny.proed.org](https://www.cuny.proed.org), you will be automatically redirected to the CUNY Single Sign-On application.

### Login Process:

- Enter your CUNY credentials (username and password)
- Complete multi-factor authentication (MFA) as prompted
- Upon successful authentication, the system will verify your permissions

Sign Into  
ProVerifier+  
Here:



# ProVerifier+

The U.S. Department of Education randomly selects students for verification each year to ensure the accuracy of financial aid applications. If you were selected, you'll need to submit documentation through ProVerifier+ to verify the information on your FAFSA.

## Access ProVerifier

You'll receive an email invitation with a link to access ProVerifier+. The portal URL is [cuny.proed.org](https://cuny.proed.org).

ProVerifier+ is optimized for:

- Google Chrome (recommended)
- Mozilla Firefox
- Microsoft Edge
- Safari (latest version)

## Upload Documents

- Please select CSI to upload documents.
- To upload documents, click on the 'Choose File' button and select the document that you would like to upload, then press 'Open' > 'Choose File' > 'Upload' to complete the upload.
- ProVerifier+ accepts the following file formats:
  - PDF (.pdf) – Recommended format
  - JPEG images (.jpg, .jpeg)
  - PNG images (.png)
  - Maximum file size: 10MB per document
- Processing times vary, but many verifications are completed within 5-10 business days after all required documents are submitted and approved.
- The current status of your verification is listed on your ProVerifier+ Student Dashboard.

## Rejected Document

If a document is rejected, you'll receive an email notification explaining why it was rejected and what you need to do. Common reasons for rejection include:

- Document is illegible or cut off
- Wrong Document type uploaded
- Document is incomplete or missing pages
- Document is for the wrong tax year

## Questions?

More information and helpful videos are available on the CUNY ProVerifier+ Website.

[www.cuny.edu/financial-aid/proverifier](https://www.cuny.edu/financial-aid/proverifier)

