

Library Technology and Telecommunications Senate Committee Meeting

Meeting Date: September 25, 2019 Meeting Location: Library Tree House

Attendance: Ron Bergmann, Stephen Castellano, Sherry Deckman, Michele Ehrenpreis, John DeLooper, Jennifer McCabe, Joseph Mohorcich, Naliza Sadik, Kenneth

Schlesinger. Jennifer VanAllen

Excused: Raymond Diaz

Guests: Jonah Cohen-Bruckner-Presentation on Marker Space

Carolina Leon Saavedra

Student Senator Representatives: Not present

Library Report:

- **Library announces that the newly-renovated First Floor will reopen in January 2020.
- ** Library recently met with Student Government and Public Safety to consider request for Extended Hours during Midterms. They have requested Written Proposal from Student Government.
- ** Library is pleased with its new *Reflection Space* on Third Floor North and requests community members to observe Usage Guidelines including maintaining quiet and not using it as study area.

Division of Information Technology

- ** Planning is ongoing for the migration of faculty and staff email to Microsoft Office 365, a cloud-based collaboration suite. Migrations will start towards the end of the fall semester through spring 2020. A support website with FAQs can be found on the IT website at lehman.edu/office365.
- ** Please update or download the enhanced Lehman mobile app. You can do this at the App Store or Play store and search for Lehman College. The Lehman App is an excellent source of Lehman information about the campus, the college community.
- ** The development of the Lehman Lightning chatbot continues. The chatbot will answers to Frequently Asked Questions like: How do I register for classes? or "How do I

declare a major." The chatbot is expected to spread its wings and debut later in the fall.

** Please be vigilant with e-mail to reduce the threat of phishing. Please do not provide log-in credentials or personal information in response to any email and do not click on links or attachments from unknown senders.

Blackboard Report

** There was an unplanned Blackboard outage on September 19th from 6:12 PM- 7:19 PM. This outage stemmed from a configuration error on the Bb side.

Online Education

Online Education announces Preparation for Teaching Online Workshops. The program will be offered November 4th through 17th. For additional information, please contact the Office of Online Education

Respectfully submitted,

Stephen Castellano Chair, Library Technology and Telecommunications Committee