

## Senate Ad-Hoc Committee – Academic Assessment Council

## Assessment Report for Senate 5/6/2020

- 1) Assessment Management System (AMS):
  - a. The Office of Academic Programs and Educational Effectiveness (APEE) has completed the first phase of the task begun this spring to identify, review and recommend an AMS for the college. Working with multiple stakeholders that included the Assessment Council and the IT division, APEE reviewed three products - Nuventive's *Improve*, Watermark' *Insights' Planning*, and SPOL *Strategic Planning Online*. The review included demonstrations of the products by the vendors.
  - b. Following the review and stakeholder feedback, APEE has recommended that we adopt *Improve* as the college's new AMS. *Improve* has seamless integration with Blackboard, Tableau, CUNYFirst, among others, and supports academic program and AES assessments, General Education assessment, and Program Review, and can be customized to align assessment outcomes in support of College Strategic Planning and CUNY's Performance Management Process.
  - c. *Improve* has strong reports and dashboards functions (by department, school, and college); 30 built-in report templates; and email reminders to faculty and staff.
  - d. It is also mobile friendly; and has some AI capacity from Nuventive's partnership with Microsoft.
  - e. Although more expensive than our previous AMS (*Taskstream*), *Improve* appears to be a robust system with the capability for alignment, reporting and documentation of our key institutional effectiveness efforts in one central repository.
- 2) A schedule to restart Academic Program Reviews in each school was finalized. Deans will be notifying departments whose programs will be reviewed during 2020-2021.
- 3) Annual academic assessments and administrative & educational support (AES) unit assessments are continuing in spite of COVID-19, although some results might not be available until fall 2020.
- 4) An online workshop on the 6-step process for AES units was held on April 30, 2020. A workshop for both academic and AES units on Creating Outcomes is being planned.
- 5) A presentation on our use of the 6-step process in academic and AES units is being submitted for the Middle States Commission on Higher Education (MSCHE) conference in December 2020.
- 6) The final meeting of the council for this semester was held on April 27.